

# Certificate of WARRANTY

One (1) Year Limited Warranty



**For service or repair contact a qualified  
SAM representative or service technician.  
Go to [ScientificAirManagement.com](http://ScientificAirManagement.com) or call 800.923.9203.**

All warranty periods begin on the date of original purchase and are for a twelve-month (12) duration. If a part fails due to manufacturers defect during the applicable warranty period SAM will provide a new or remanufactured part, at SAM's option, to replace the failed defective part at no charge for the part.

The warranty includes access to a toll-free telephone line, pick-up, repair, and return service and covers the cost of replacement parts and labor necessary for repairs.

Should a fault, due to material defects or production, occur, SAM will either:

- replace the product,
- replace the damaged parts with factory new parts,
- or replace parts with used parts of the same specification and quality as their factory new equivalents.

Alternatively, and at its option, SAM will allow a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new SAM product.

Except as otherwise stated herein, those are SAM's exclusive obligations under this warranty for a product failure. All warranties in this document are subject to all provisions, conditions, limitations, and exclusions allowable in the continental United States and/or listed on this document.

## COMMERCIAL APPLICATIONS

The duration of the warranty is twelve (12) months as of purchase date. This warranty is to the original purchaser only and is not transferable.

The repair service is currently only available in the continental United States. Please use the provided service telephone number to connect with our technical support staff, who will happily provide you with all the information you may need.

## CONDITIONS:

The Limited Warranty only applies if the following conditions are met:

1. If the date of original purchase date cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number)
2. Proof of purchase may be required at time of service.
3. Warranty work must be performed, by a licensed SAM dealer or contractor.
4. The SAM unit must be utilized in accordance with local codes. Improper product usage may cause damage to the product and endanger the equipment and/or operators.
5. The unit must be operated in accordance with SAM's owner's manual provided with each unit. The product must not be misused. Misuse will void this warranty.
6. Original factory/manufacture labeling and rating identifications must not be removed or defaced.
7. Proof must be supplied that the equipment has been properly maintained and serviced as per service agreement, over the life of the warranty, i.e., a minimum of once a year maintenance.

8. The unit must be installed and located in the continental U.S.A.

9. Warranties apply only to products utilized in their original purchase location.

10. Defective parts must be returned to SAM for a servicing/parts credit.

11. The service phone line staff (technical support) decides that the problem can not be solved over the telephone.

## LIMITATIONS OF WARRANTIES

All implied warranties including implied warranties or conditions of merchantability and fitness for a use or purpose are limited in duration to the period for which the limited warranty is given and applies.

Some states or provinces do not allow limitations on how long an implied warranty or condition lasts, so this limitation may not apply to you. The express warranties made in this warranty are exclusive and may not be altered, enlarged, or changed by any distributor, dealer, or other person, whatsoever.

## THIS WARRANTY DOES NOT COVER:

Damage from use in a way not in accordance with the provided instruction materials, utilization in an incorrect or improper way, if product is subjected to an electrical overload or dropped, dismantled or in any other way tampered with, serviced by anyone other than an authorized SAM service partner, and any damages occurring because of these actions are not covered by the warranty.

1. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including filter, carbon, and/or light emitting replacements.
2. Damage or repairs required because of improper shipping or handling, faulty installation, misapplication, abuse, improper servicing, unauthorized alteration and/or improper operation.
3. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical service.
4. Failure or damage as a result of floods, winds, fires, lightning, accidents corrosive environments, rust and wear, or other conditions beyond the control of SAM.
5. Using parts not supplied or designated by SAM, or damages resulting from their use.
6. Electricity costs or increases in electricity costs for any reason whatsoever including additional or unusual use of supplemental electric services.
7. Any special, indirect, or consequential property or commercial damage of any nature whatsoever. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.
8. Warranty can not renew more than five (5) consecutive years from time of purchase.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state In the United States.

Scientific Air Management LLC  
1301 West Copans Raod, Pompano Beach, Florida 33060  
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